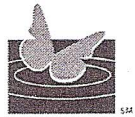


CONSERVATION NOTICE



MONARCH

Customer Service
866.654.SWWC (7992)

**STAGE 4
CRITICAL STATUS**

September 14, 2011

Dear Monarch Customer:

Due to the mandatory water reduction enacted by the Barton Springs/Edwards Aquifer Groundwater Conservation District, we are required to move your area to the **STAGE 4: CRITICAL** water conservation level of the Water Adjustment and Restraint Notification (WARN) System. The **CRITICAL** level of the WARN System requires that residential and business users take specific measures to conserve water and abide by specific restrictions outlined in this document. These restrictions are enforceable through our **Drought Contingency Plan** and may result in fines and penalties up to and including disconnection of service for those who do not follow the restrictions.

Current WARN System Status
STAGE 4: CRITICAL STATUS
(See reverse side for details)

**STAGE 1
AWARENESS**

**STAGE 2
MANDATORY**

**STAGE 3
ALARM**

**STAGE 4
CRITICAL**

Your service area is in STAGE 4: CRITICAL, which requires critical water restrictions for all water users. If current restrictions are violated, there may be penalties, which include fines to the violator and possible service disconnection. If the conditions affecting water supply and availability improve, it may be possible to lower your WARN System status to an area below Stage 4. Please help by following the **CRITICAL** restrictions listed on the back of this page.

As a result of this situation, we will closely monitor water usage in your area and the demand placed on the water system. You will receive written notice of any changes in your current drought stage and associated watering restrictions.

We appreciate your cooperation in conserving water for your community. If you have any questions, you may contact us at 1-866-654-7992.

Thank you,

Monarch Utilities I, L. P.

